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# “THE T-FILES 2021” Contest

## Privacy Statement

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## Introduction

Your privacy is very important to TrioClear and its affiliates (“TrioClear”, “we”, “us” and “our”). This Privacy Statement explains how we collect, protect, use and share your Personal Information (i.e., information about an identified or identifiable natural person).

The following discloses how we collect, use and share the information we gather during the “THE T-FILES 2021” campaign (collectively, the “Campaign”).

In general, you can join our Campaign without telling us who you are or revealing any Personal Information about yourself. There are times, however, when we may seek information from you, about yourself or someone you know, such as name, email address and/or home address. It is our intent to let you know before we collect such Personal Information from you during the Campaign and to get your consent to process such information where required.

By signing up our Campaign, you consent to our collection, use, disclosure, transfer and processing of Personal Information in accordance with this Privacy Statement.

## Information We Collect from You

We collect Personal Information of clients, patients (former, potential and current), patients' parents/guardians and physicians when you sign up to become a contestant of our Campaign. Such information may include your patient name, address, telephone number, email address, date of birth or age, gender, dental records, physician information, photographs and other information you choose to provide. In addition, when joining the Campaign, we may collect sensitive data about your patient such as health information regarding the teeth, including images of your teeth.

We will notify you of such purposes at the time that we request to collect Personal Information, including sensitive data, from you and will endeavour to only collect the information that is strictly necessary to fulfil those purposes.

Where we collect health data via our Campaign, we will ask for your explicit consent to the collection of sensitive data and acceptance of the terms of this Privacy Statement.

On occasions you may choose to provide us with Personal Information about other people so that, for example, we can contact them with information about us. You must only share their Personal Information with us if you have obtained their consent and permission to do so.

## What do we do with the information we collect?

We use your Personal Information for a variety of marketing and business purposes, including:

- To provide you with information about our products, services, news and events we believe may be of interest to you.
- To provide details of physicians and their practices and submit contact requests to them.
- To invite you to take part in our surveys or become a member of a fan club (where applicable).
- To gather demographic information about user trends, such as age, gender, and general income levels.
- To provide certified physicians with information on actual or prospective patients.
- To analyze use of our services and products, develop new services and products, and customize our products, services and other information we make available.
- To use content uploaded to our internal and external social media channels for sharing and to make copies of your content to advertise our products and services online and offline, on TV, in publications or in any other medium. We will never display your name in any promotional material we create without your explicit consent, but you should be aware that other people may still recognize you from your photograph.

We do use a robust combination of data sources (online, orders, customers, etc.) to get a full picture of our product and marketing efforts. This data is only for our efforts and we do not share your Personal Information with other businesses for them to use for purposes other than their work with us.

## With whom do we share your Personal Information?

We partner with other businesses to assist us in our marketing, communications, and sales efforts, and may share your Personal Information for these purposes where you have given us consent to do so or where permitted by law. These partners are not allowed to use your information for any purpose other than doing business with TrioClear.

In addition, any information we collect, including Personal Information, may be disclosed as part of any potential or actual purchase, reorganization, merger, acquisition, debt financing, sale of company assets, or similar transaction, as well as in the event of insolvency, bankruptcy or receivership, in which case Personal Information could be transferred to third parties as one of our business assets.

We may also disclose your Personal Information: if we believe that doing so is required by law, court order or legal process; under the discovery process in litigation; to enforce our legal rights, policies or contracts; to collect amounts owed to TrioClear; when we believe disclosure is necessary or appropriate to prevent physical harm or financial loss or in connection with an investigation or prosecution of suspected or actual illegal activity; or if in good faith we believe that disclosure is otherwise necessary or advisable necessary.

## Links to Other Sites

Our Campaign may contain links to other websites merely as a convenience. TrioClear is not responsible for the privacy practices or the content of such other websites, and inclusion of links does not mean we endorse the information or company. This means that if you connect to another site through our Sites, we are not responsible for and we cannot control what they do with your information.

Also, you may have the opportunity to share your information with other websites, such as social media sites. We may provide a convenient link to let you do this easily, but we are not responsible for and we cannot control their website or your posts/sharing. You are encouraged to review the privacy policies and information collection practices of these other websites and social media sites.

## Marketing and Do Not Contact

We may send you information about us from time to time if you have given us your consent (where required).

TrioClear provides you the opportunity to request to stop receiving electronic communications from either TrioClear or our partners by withdrawing your consent. If you do not want to receive communications from us, please tell us when we collect your information or write us at any time [cs@trioclear.com](mailto:cs@trioclear.com) and **make sure to include your country location**. You may also use the convenient unsubscribe feature included with emails. Please allow us enough time to process your request.

Keep in mind, this withdrawal of consent does not apply to necessary communications, such as responding to an inquiry, and is revoked if you later request information from us, for example, if you sign up to receive news alerts from us.

## Social Media

If you are a user of Facebook, Instagram, Twitter or other social media sites with public account settings and you hashtag using our page name, #TrioClear.Official and our Campaign title, #THETFILES, we will be able to pull your reviews of our products from the social media sites and post them on our Sites. This is so that we can share your opinions about our products with the visitors of our Sites. Before being posted on our Sites, your comments will be reviewed by us. Please do not use these hashtags if you do not wish for your reviews to be made available on our Sites.

By posting or otherwise making available any content about your TrioClear experience on a public social media platform, and responding “yes” if we ask for your permission to re-post content on our owned channels, such as Facebook (<http://facebook.com/TrioClear.Official/>), YouTube (<https://youtube.com/TrioClear>), & Instagram (<http://instagram.com/trioclear.official>) and others, you represent and warrant that you are thirteen (13) years of age or older and that you agree to the terms and conditions listed on our page on those websites.

If a parent, guardian, or anyone else becomes aware of user-generated content shared from an individual under the age of thirteen (13), please email us at [cs@trioclear.com](mailto:cs@trioclear.com).

## International Data Transfers

TrioClear operates globally and may therefore transfer your Personal Information to other countries in which TrioClear operates, including countries other than your country of residence. Your Personal Information may also be stored on our servers, which may be located outside your country of residence. However, we will continue to protect your information in accordance with this Privacy Statement. By providing us your Personal Information, you agree to such transfers, processing and/or storage anywhere in the world.

## Security

The security of all Personal Information provided to TrioClear is important to us, and TrioClear endeavours to take reasonable steps designed to protect your Personal Information. Our Campaign and TrioClear's website have security measures in place to try to protect against the destruction, loss, misuse and alteration, unauthorized disclosure or access of the information under our control. Our web portals, such as the TrioClear Doctor Site, transmit patient information (including any Personal Information) securely via HTTPS. These portals require customer accounts and are not available to the general public. Unfortunately, no data transmission over the Internet or storage of information can be guaranteed to be 100% secure. As a result, while TrioClear strives to protect your Personal Information, we cannot ensure or warrant the security of any information you transmit to TrioClear, and you do so at your own risk.

## Your Rights

If you have rights concerning access, disclosure, amendment, or deletion (as determined by applicable law), you may contact us at the address or email listed below. You may have other rights based on the laws of your jurisdiction.

## Updates

We may update this Privacy Statement from time to time as we deem necessary in our sole discretion. When we do, we will revise the last updated date at the beginning of the Privacy Statement. Notice of such update and/or modification will be provided on our Sites or as otherwise required by applicable law. We encourage you to periodically review this statement to stay informed about how we collect, use and share Personal Information. Your continued relationship with TrioClear after the posting or notice of any amended Privacy Statement shall constitute your agreement to be bound by any such changes. Any changes to this Privacy Statement take effect immediately after being posted or otherwise provided by TrioClear.

## Contact Us

If you have any questions about this Privacy Statement, the privacy practices of our Campaign, your information, your rights regarding your information, or your dealings with our Campaign, please contact: [cs@trioclear.com](mailto:cs@trioclear.com)

You may also contact the TrioClear local entity that is responsible for the use of your Personal Information.